



IP Office Technical Bulletin

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Region: GLOBAL

End of Support for IP Office 2.1 Software

This bulletin is to advise our Business Partners, regarding the end of support for IP Office 2.1 software and all associated applications. Avaya IP Office software support policy is to support the current main release of software and in addition to the previous main software stream. As a result, when IP Office 4.0 software is at General Availability (GA) at end of February, IP Office 2.1 will no longer be supported by Avaya.

However, to assist Business Partners with ongoing maintenance, Avaya will extend support for IP Office 2.1 for an additional month after 4.0 GA, until the **31st of March 2007**.

Release 3.2 and 3.0DT Software:

These IP Office releases will continue to be supported until further notice. IP Office 2.1 applications will continue to be supported on sites with 3.0DT software. IP Office 3.0DT software is only supported within EMEA and APAC regions.

IP Office 3.0DT software is not supported in the NA or CALA regions.

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